

Self/5000

Compact, engaging and scalable all-in-one payment solution for your self-service business

 Accept all payment methods including magstripe, EMV and NFC/Contactless and QR codes

• Leverage Ingenico unattended solutions to easily integrate cashless payment in your self-service business like vending or indoor kiosks

• Improve the customer experience with the best-in-class self-service solution that offers a color screen, camera and sound alerts

• Simplify solution integration, operation and scalability

• Cut complexity in payment security implementation as a result of a full PCI PTS v5 configuration





Part of the new Self series range, the Self/5000 is an "all-in-one" device that equips vending machines and kiosks for secure payment acceptance.

Highest security

Fully PCI PTS 5.x compliant, the Self/5000 meets the highest and latest hardware and software mandatory requirements. It also complies with SRED and provides flexible options with add-on modules and open APIs.

The virtual keyboard displayed on the screen makes entering the PIN easier.

All payment methods

The Self/5000 accepts all payment methods including magstripe, EMV and contactless. In addition, the device facilitates scanning for alternative payment methods including QR codes, etc.. This card reader has a customizable RGB light input which facilitates user guidance and reinforces the level of security.

Simple UI with sound alerts

The solution provides a simple and easy-to-use customer interface with the color display and an embedded mechanical keyboard. By connecting an external speaker to the Self/5000, the device supports sound alerts for enhanced usability.

Highly ruggedized

Thanks to its robust design (IK09) and protection against water (IP44) the Self/5000 stands up to the most demanding indoor and outdoor environments and a wide variety or adverse environmental conditions.



Due to its compact size and design, the Self/5000 can be easily integrated into a vending or kiosk machine. It is also compliant with the EVA SDM standard and can easily replace the older solutions. With the addition of multi-drop-bus (MDB) connectors (for vending or parking meters and other use cases), Bluetooth, 4G connectivity, the Self/5000 extends its capabilities and enables you to add optional modules to enhance flexibility.

Compatible with Ingenico's suite of services

The Self/5000 works seamlessly with Ingenico's estate management solution allowing integrators & operators to easily use and maintain the fleet of devices without complexity. It also allows them to remotely perform software updates and deliver day-to-day support for a hassle-free experience.

Protect your investment

Ingenico's software components for self-service solutions from Telium 2 (including the MDB, EXE vending protocols, etc.) is compatible to work with the Self Series and its TETRA platform to facilitate the continuity of current business and scale further.



Processor	Application & Crypto processor	Cortex A5	•
Memory	Internal External	512 MB Flash, 512 MB RAM MicroSD up to 32GB	•
OS		Telium TETRA	•
SAM		2 SAM ID-000	•
Card readers	Contactless Smart Card Magstripe Hybrid card reader (horizonal insertion) Shutter	EMV Level 1 compliant / ISO 14443 A/B/B' EMV Leel 1 / 500k reads lifespan ISO 1/2/3, 500k reads lifespan With RGB backlighted LEDs (anti-skimming) To avoid insertion of non card inside the reader	•
Display	Colour	3.26" backlighted, QVGA portrait mode (240x320)	•
Keypad	Virtual	PIN on Screen (on-line cless, on-line / off-line contact)	•
Audio	Buzzer Polyphonic sound (wav reader)	Mono Thru external loudspeaker (not provided)	•
Camera	In front of the device	2MP - fixed focal (Honeywell library embedded)	•
Terminal connectivity	Wired Wireless	Ethernet 10/100, 1xRJ45 4G Bluetooth	Option Option
Terminal connections	USB Serial Sound MDB	1 x USB Slave (USB-B connector) 2 x USB Host (USB-A connector) 2 x RS232 (RJ11 connector) 1 x 2 PIN connector for external loudspeaker 1 x MDB Master + 1 x MDB Slave	• • • • • •
Power supply	External power supply POWER BOX (in slot #1) MDB BOX (in slot #1)	9-16 V DC - 2 PIN connector 10-45V DC 10-45V DC	Option Option
Terminal size	EVA standard Overall W x H x D mm	SDM EVA 85 x 107 x 109.6 mm (33.5x42.1x43.1")	•
Weight		620 g (22oz)	•
Environment	Operating Temperature Storage Temperature Operating Humidity	-20°C to +70°C (-4°F to 158°F) -20°C to +70°C (-4°F to 158°F) 95% non-condensing at +55°C (131°F)	•
Material	Plastic	Compliant fire & smoke standard (EN 45 545-2)	•
IP	Ingress protection	IP 44	•
ІК	Shock protection	IK 09	•
Accessory		2 PIN to 6 PIN adaptator cable for standard PSU EVA mounting plate USB cables, serial cables PSU	Option Option
Security		PCI PTS 5.1 certified	•

